

# Med-Lift and Mobility, Inc.

## Lift Chair Repair Instructions for replacing an Okin® Hand wand



The Okin® hand wand is our low voltage hand wand and is found on most Med-Lift® lift chairs manufactured from 2002 to present.

### Tools needed for this job are:

- #2 Phillips screwdriver
- Side cutters
- Needle nose pliers
- Flat head screw driver or staple puller

### Other items needed are:

- Plastic wire ties





## Step 1

Unplug chair from wall outlet and turn the chair over to allow access to the underside of the chair.

**Note:** We recommend turning the chair over on to a clean rug or towel to prevent damaging the upholstery.

## Step 2

Trace the wire coming from the hand wand to round plug coming from the base of the motor. With a gentle pull, unplug the hand wand from the motor.



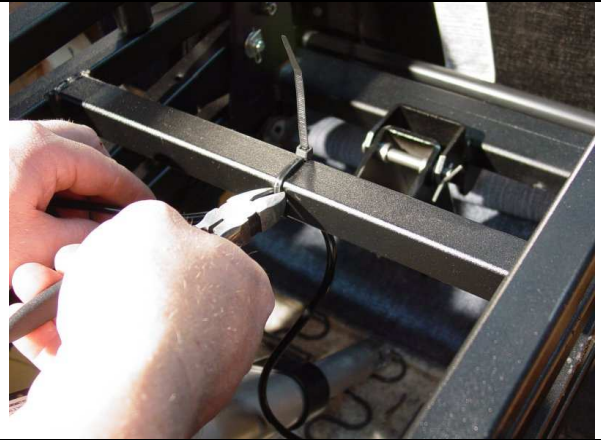
## Step 3

Unwrap the wire from the wire holder, located on the side of the motor.

**Note:** Note how the wire is in the holder so the new hand wand cord is re-installed correctly.

## Step 4

With the side cutters, cut the cable tie that straps the hand wand cord to the lift mechanism.



## Step 5

Using your #2 Phillips screwdriver, remove the restraint screws located on the bottom of the chair base and directly below the right arm.

**Note:** Keep these screws and restraint clips. They will be needed for the installation of the new hand wand.



## Step 6

Remove the staples, immediately around the hand wand cord, that attach the magazine pocket to the bottom of the frame.

Do this by prying staples from frame using a staple puller or flat head screwdriver.

**Note:** You only need to remove enough staples so that the hand wand plug that you unplugged from the motor can slide through.



## Step 7

Slide the hand wand cord out of the magazine pocket and remove.

## Okin® Hand wand replacement

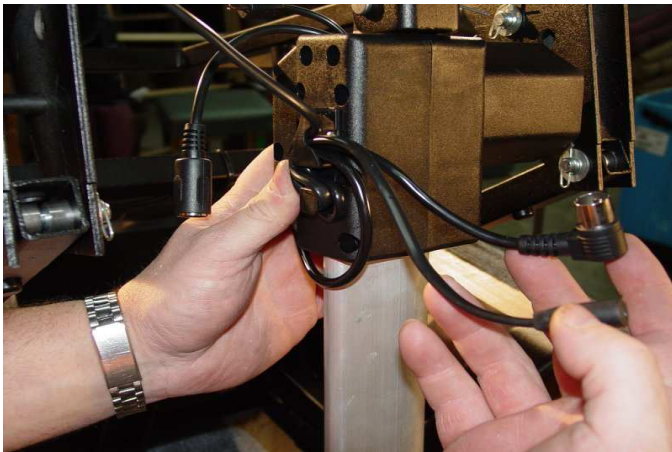
### Step 1

Re-insert hand wand cord through magazine pocket.



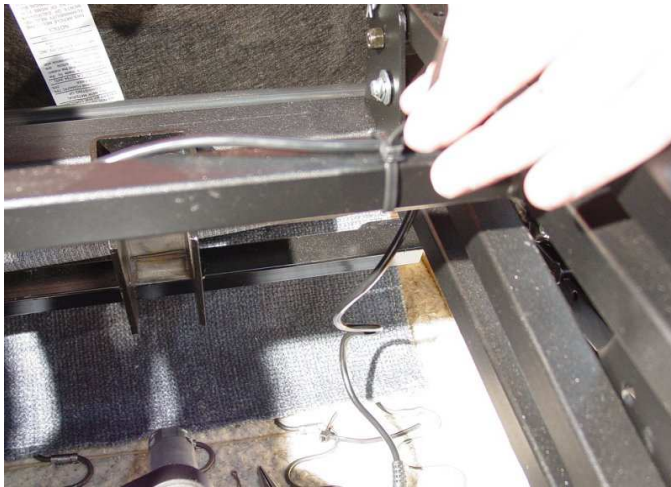
### Step 2

Re-insert hand wand cord into holder.



### Step 3

Plug hand wand into the plug coming from motor base.



### Step 4

With a plastic wire tie, secure hand wand cord to the lift mechanism.

**Note:** Be careful that the hand wand cord is not in a position to be pinched or cut by the lift mechanism.

## Step 5

Re-secure the hand wand cord at the bottom and below the right arm with the fasteners and Phillips head screws you removed when taking out the defective hand wand.

Make sure and use the same holes. This will make inserting the screws easier and will keep from putting more holes in the fabric under the arm.

Turn chair upright, Plug power cord in to wall plug and test to make sure chair is operating correctly.



**This completes the replacement of an Oakin® hand wand.**



For further assistance call Med-Lift Technical support at **(800) 748-9438** or contact us at [techsupport@medlift.com](mailto:techsupport@medlift.com) or at [www.medlift.com](http://www.medlift.com).

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